



A Publication of Winke's Boat Storage, Inc. & Landing

The Aft Deck

Volume 4 Issue 1

Winter 1999 - 2000

Happy New Year to all of our customers and friends! May the year 2000 bring with it much good fortune and many great boating experiences!

There is a saying about the best laid plans going awry... well 4 issues a year has not worked out, so for the year 2000 and for the foreseeable future, the "Aft Deck" will be a bi-annual publication, being issued around the first of the year, and mid-year as the season begins. We will attempt to keep things topical, informative and for some - entertaining!

Changes

There have been several changes and events that have occurred in the last several months that we would like to bring you up to speed on:

At the end of August, our office secretary Donna Ries and her daughter Jesse Wilke, age 14, were involved in a very traumatic automobile - semi-truck accident. While Donna has fairly well recovered, Jessie is paralyzed from the shoulders down. With the support of friends and family, Jessie will be returning to High School in January. Our hopes and prayers continue to go out to both of them for continued healing.

Just prior to Thanksgiving, Elizabeth Knuckles, our office manager for several years, left to pursue other interests. We wish her all the best in her future endeavors.

We welcome into the office two new faces:

April Guerra joins us filling the position of receptionist. She will normally be the first voice you hear when you call in, and we are very pleased to have her on the team.

Janet Lockhart has been hired on as the "Accounts Manager" and will handling billing questions, payments, collections, and other bookkeeping and business management tasks. Coming off of 7 years in the restaurant and private club industry, we feel she is a very good fit in our organization.

After over 9 years of working here at Winke's, Roy Mc Laughlin has left to find greater adventures outside of the boating industry. The "Parts Department" will be maintain by the combined efforts of April Guerra and our Service and Operations Manager, Dale Winke. The hours will be the same as our service department, 7 am through 4:30 p.m., M - Sa.

If you have not visited our storage location since mid-November, you will now find most of the area secured with fencing and gates. Access to the facility during non-operating hours is still allowed, but if it is past the gates, it will have to be by foot. If you call ahead to inform the office of your intent to visit the facility "after hours", arrangements

can be made. We do ask that during the winter months (Nov - March) that all traffic runs through the "south gate", and that you check in with the office before proceeding to your boat.

Some changes in the corporate structure have require the implementation of some rental, billing, and collecting "standards". With this newsletter, and if you are a docker, with your dock contract, you will find a sheet detailing this information. One item not covered on the sheet is the use of Winke's Boat Storage, Inc. equipment and tools. Use will still be allowed, however there will be a "sign-out" procedure and a minimum "rental" fee. A key concern is that change occurs with the outcome being positive for both the customer and for Winke's and not simply change for change's sake.

As we move into a new year, and for the matter, a new century, things will continue to change and improve on several levels as it relates to customer services, amenities provided, and the operation of the company as a whole. There is no such thing as perfection, and as our customer base grows, the number of definitions increase as well. To help gain direction to where we need to go, we ask for your input from time to time, and now is one of those times. If you cut out this survey and return it to us by February 1st, \$5.00 will be credited to you account.

Survey

Name : _____

How do you rate the overall conditions at the Marina in terms of "general housekeeping"-

Great Good Average Poor I do not dock w/you

How do you rate the overall conditions at the Storage in terms of "general housekeeping"-

Great Good Average Poor I do not store w/you

How do you rate the overall level of service at Winke's-

Great Good Average Poor No Services

How do rate the overall attitude of the employees at Winke's

Great Good Average Poor

If I as the customer could make one recommendation for improvement at the marina, it would be for:

Pool Further Restroom Improvements Laundry

Other _____

"...All the stuff we could fit on two pages..."

From our "friends" at the ODNR division of WaterCraft...

Exhaust Muffler Required

Effective January 1, 2000

A. Every powercraft operated on the waters in this state shall be equipped at all times with a muffler or a muffler system that

is in good working order, in constant operation, and effectively installed to prevent excessive or unusual noise.

B.

1. No person shall operate or give permission for the operation of a powercraft on the waters in this state in such a manner as to exceed a noise level of 90 decibels on the "A" scale when subjected to a stationary sound level test as prescribed by SAE J2005.

2. No person shall operate a powercraft on the waters in this state in such a manner as to exceed a noise level of 75 decibels on the "A" scale as specified by SAE J1970. Measurement of a noise level of not more than 75 decibels on the "A" scale of a powercraft in operation does not preclude the conducting of a stationary sound level test as prescribed by SAE J2005.

C. No person shall operate or give permission for the operation of a powercraft on the waters in this state that is equipped with an altered muffler or muffler cutout, or operate or give permission for the operation of a powercraft on the waters in this state in any manner that bypassed or otherwise reduces or eliminates the effectiveness of any muffler or muffler system installed in accordance with section, unless the applicable mechanism has been permanently disconnected or made inoperable.

D. No person shall remove, alter, or otherwise modify in any way a muffler or muffler system in a manner that will prevent it from being operated in accordance with this section.

E. No person shall manufacture, sell or offer for sale a powercraft that is not equipped with a muffler or muffler system that prevents noise levels in excess of those established in division (B) (1) of this section.

F. This section does not apply to the following:

1. A powercraft designed, manufactured and sold for the sole purpose of racing events. The exception established under division (F) (1) of this section shall be documented in each sale agreement and shall be acknowledged formally by the signatures of the buyer and seller. The buyer and seller shall maintain copies of the agreement. A copy of the agreement shall be kept aboard the powercraft when it is operated. A powercraft to which the exception applies shall be operated only in accordance with division (F) (2) of this section.

2. A powercraft that is actually participating in a sanctioned racing event or in tune-up periods on the waters of this state and that is being operated

in accordance with this section. For the purposes of this section, a sanctioned racing event is a racing event conducted in accordance with ORC section 1547.20 or approved by the US Coast Guard.

3. A powercraft being operated by or for a boat or engine manufacturer for testing, development or both. The operator shall have aboard and produce on demand of a law enforcement officer a current valid letter issued by the Chief of the Division of Watercraft.

G. A law enforcement officer trained in accordance with rules adopted under division (I) (2) of this section and who has reason to believe that a powercraft is not in compliance with the established noise levels may direct the operator to submit to an on-site test to measure the level of noise emitted by the powercraft. The operator shall comply with that direction. The officer may remain on board the powercraft during the test at the officer's discretion. If the level of noise emitted by the powercraft exceeds the established levels, the officer may direct the operator to take immediate and reasonable measures to correct the violation, including returning to mooring until the violation ceases or is corrected.

H. A law enforcement officer who conducts powercraft noise level tests according to this section shall be trained to do so in accordance with rules adopted under the following division of this section.

1. In accordance with chapter 119 of the Revised Code, the Chief shall adopt rules establishing the following: 1.requirements and procedures issuing letters under division (F) (3) of this section. The rules shall require that each letter adequately identify the powercraft for which the letter is issued and specify the purposes for which the powercraft is being operated.

2. Requirements and procedures for the training of law enforcement officers who conduct powercraft noise level tests pursuant to this section. The rules shall require the training to include the selection of a site where noise level is measured and the calibration and use of noise measurement equipment.

If you have questions regarding the implications or requirements of this new law it is recommend that you call your local ODNR office or the main state office in Columbus.

If the new law requires work to be done on your boat, do not wait until the last moment to call and have it done! Winter work rates are in effect until March 2000.

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